

CHP Strategic Plan
2009
State Security Division (SSD)

2nd Quarter Reporting: April Through June 2009

Division: State Security Division (SSD)

Goal 1.1 – Prevent loss of life, injuries, and property damage.

SSD Action Steps:

Counterterrorism and Threat Awareness (CTTA) Section

1. Conduct Site Vulnerability Assessments (SVA) of state facilities to identify security deficiencies.
2. Implement the Terrorism Liaison Officer (TLO) program to:
 - a. Assist the Department with information sharing and dissemination by receiving and providing timely information to and from Department personnel.
 - b. Provide counterterrorism related training.
 - c. Provide personnel with a regional and/or local point-of-contact for questions regarding terrorism related matters.
3. Utilize Emergency Notification and Tactical Alert Center (ENTAC) as a 24/7 resource for departmental employees to report suspicious acts of terrorism.
4. Complete Department policy, General Order 100.98 Counterterrorism and Threat Awareness.

CTTA Section Activity this Quarter:

1. In May of 2009, CTTA Section completed an SVA of the Departmental of Justice Headquarters in Sacramento.

In May and June of 2009, CTTA assisted EOS with the SVA of the Receiving Storage Staging (RSS) facility in West Sacramento for the H1N1 anti-viral Strategic National Stockpile (SNS) shipments.

CTTA Section continues to be involved with the planning of security measures for the new CHP Headquarters Campus and has provided input and feedback to executive management when requested. Section employees have attended weekly meetings to ensure the systems designed to protect personnel functioned as designed to meet security goals. Additionally, Section employees attended training provided by the vendor of the security camera system.



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2. In collaboration with the Department and the Regional Terrorism Threat Assessment Centers (RTTACs), each field Division has trained TLOs to provide assistance and serve as a resource for training and information sharing.
3. CTTA Section personnel and the TLOs reiterate the proper procedures for reporting tips and leads and to ensure suspicions acts of terrorism are reported to the appropriate investigatory agency. The 2009 Redi-Ref was published with a section entitled "Terrorism Indicators/Reporting" on page 108. It is designed as an easy reference to assist officers in identifying potential terrorism indicators and provides the steps to be taken in order to get the information to investigators for follow-up.
4. General Order 100.98, Counterterrorism and Threat Awareness was completed and is currently being reviewed by Executive Management.

EOS Activity this Quarter:

1. ENTAC collected and disseminated the MEP reports for the Memorial Day Holiday MEP period.

****Note:** Operation CARE has ceased collecting information; there are no longer CARE reporting periods. This "action step" will be removed from subsequent Strategic Plan quarterly reports.



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Goal 1.2 – Maximize service to the public and assistance to allied agencies.

SSD Action Steps:

CTTA Section

1. Continue to provide the highest level of assistance and cooperation with federal, state, and local agencies in order to preempt terrorism planning and/or attacks.
2. Work with California Emergency Management Agency (CalEMA) to provide managerial oversight and reorganization of the State Terrorism Threat Assessment Center (STTAC) to protect California's citizenry and infrastructure.
3. Continue to coordinate and monitor the Tax Seizure Program Personnel serving tax warrants for the three contracted state agencies, Board of Equalization, Employment Development Department, and Franchise Tax Board.
4. Complete HPM 100.70, Safety Services Program Manual, revisions and facilitate all related training courses.

CTTA Section Activity this Quarter:

1. Assisted with coordination and instruction of one Inmate Radicalization training class for multiple federal, state, and local agencies throughout the state. The course emphasizes increasing terrorism awareness of radical inmates in the correctional system. Audiences included departmental personnel, correctional officers from California Department of Corrections and Rehabilitation, Federal Bureau of Prisons, Federal Bureau of Investigation (FBI), and other allied law enforcement personnel.

Provided one presentation to the senior cadet class during Learning Domain 43 on terrorism indicators, the intelligence community, information sharing, departmental reporting procedures, and responding to incidents.

Provided two training courses on Islamic Radicalization. The audience was comprised of departmental personnel, as well as various local, state, and federal law enforcement agencies.

Provided two training courses on Islam, Arabic Culture and Arabic name recognition for U.S. Border Patrol.



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Worked with various allied agencies to plan and develop of a Peace Officers and Standards Training (POST) video on Domestic Terrorism. The video emphasizes animal rights terrorism and eco-terrorists.

Worked with various allied agencies to plan and develop a POST video on radicalization. The video will emphasize the importance of identifying radicalization indicators and passing that information on to TLOs.

Assisted Redding CHP and Redding Hazmat Response Unit with a table top exercise on a white powder threat letter incident.

Attended and participated in a white power working group meeting with various agencies.

2. On-going meetings and dialog with CalEMA have been taking place for the Department to assume responsibilities of the State Terrorism Threat Assessment Center (STTAC). Completed a draft Memorandum of Understanding (MOU) and draft security agreement for the STTAC.
3. Coordinated with Tax Seizure Personnel and Business Services Section to update and close open tax seizure cases.

Updated Tax Seizure Personnel Roster.

Tax Seizure Personnel reviewed policy for storage of money seized after business hours.

Tax Seizure Program Evaluation Team was created and held its first meeting, which included the scope, methodology and timeline for the evaluation. Staff from CTTA Section are actively participating on the evaluation team.

4. Revisions to HPM 100.70, Safety Services Program Manual, have been completed and are awaiting Division review and approval.

EOS Activity this Quarter:

1. AMBER Alert scenario training was conducted during the June ENTAC training day.
 - There were 13 AMBER alert requests this quarter, resulting in five activations. Six children were safely recovered.
 - The statewide, AMBER Alert training continued during the Quarter; the training was provided in five locations and a total of 106 allied agencies received the



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training. To date, 183 allied law enforcement agencies have received the AMBER Alert training in the State.

- A new AMBER Alert activation checklist, to make activations more efficient, was completed and implemented this quarter.
 - The EOS commander became a member of the State's Child Abduction Task Force in order to serve as the AMBER Alert subject matter expert. Two task force meetings were attended during the quarter.
 - California AMBER Alert statistics were provided to U.S. Senator Feinstein's Office at their request.
 - The EOS commander assisted Los Angeles County Sheriffs Department in amending their AMBER Alert procedures and general orders.
2. On April 27, 2009, CDPH requested assistance with providing security for CDPH and SNS resources in response to the H1N1 ("Swine Flu") outbreak as provided in an existing interdepartmental MOU. EOS assisted in coordinating statewide SNS activities, including RSS Site security and SNS escorts. Specific EOS activities included the following:
- ENTAC implemented a tracking and coordination procedure for multi-divisional SNS escorts.
 - EOS/EPU/ENTAC personnel conducted and completed a comprehensive site vulnerability assessment of the CDPH RSS warehouse in West Sacramento. This assessment was provided to CDPH management with the intent to secure the site in a more cost effective manner.
3. EOS representatives attended the Office of Domestic Preparedness' three day, Pandemic Influenza Planning and Preparedness course offered to state agencies. Information obtained in the class was integrated into the Departmental Influenza Pandemic Operational Plan.
- EOS personnel assisted with a demonstration of the Rapid Response Vehicle (RRV) for the unveiling of the Sacramento Township Nine River District development/vision at Richards and North 7th Street.
 - EOS personnel attended Business Transportation and Housing Agency's Continuity of Government and Operations Task Force meetings.
 - EOS/EPU submitted the After Action Report (AAR) requested by CalEMA for the 2008 Southern California Fires.



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4. EOS/EPU worked with event organizers to coordinate departmental assistance for the following events:

- Aids/Lifecycle bicycle event, which traversed Golden Gate, Coastal, and Southern Division from May 31, 2009 thru June 6, 2009. The event raised money for Aids programs and prevention and involved 2,500 riders and additional support staff.
- The Amgen, Coast Classic, which is a multi-divisional event that will take place in October.
- A Juvenile Diabetes awareness event that took place June 27, 2009, in Golden Gate Division.



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Goal 1.4 – Manage traffic and emergency incidents.

SSD Action Steps:

CTTA Section

1. Serve as the liaison between the Department and federal, state, and local agencies regarding the preventive efforts of an act of terrorism.

CTTA Section Activity this Quarter:

1. CTTA Section staff regularly meets with departmental personnel to offer assistance and discuss possible terrorism related trends, activity, and indicators.

JTTF and RTTAC officers followed up on 35 tips and leads originating from CHP contacts during the second quarter 2009.

JTTF and RTTAC assisted in the planning stages and training for the Strategic National Stockpile in the Southern Region.

EOS Activity this Quarter:

1. EOS personnel continue to oversee NIMS training requirements for field personnel. Current training requirements have progressed to the “maintenance” phase. EOS, EPU personnel taught the NIMS 300 course at the First Line Supervisor’s Academy in April and June 2009.
2. EOS/ENTAC participated in a PRND (“radiological hit”) drill on April 14, 2009.

EOS/EPU worked with other members of State Security Division to coordinate and conduct an evacuation drill for the new Headquarters, Building A.

EOS/EPU personnel completed the Five Year Training Plan required by CalEMA for state agencies in order to be eligible for grant funding for training and exercise.

EOS personnel attended the Golden Guardian Concept and Objectives Meeting on June 10th in preparation for the Golden Guardian 2010 exercise.

3. ENTAC activated the Departmental Operations Center this quarter in support of statewide, departmental SNS operations and wild land fire related activities near Santa Barbara in May.



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4. There were 199 CISIRS reports completed by ENTAC during this quarter.
5. EOS/EPU/ENTAC personnel conducted a site vulnerability assessment of the CDPH RSS site/warehouse in West Sacramento. A comprehensive site assessment was completed that can be used for ongoing departmental security activities at the location. For related activity, see Goal 1.2, Action Step 2. A Comm-net reminding Divisions of SNS obligations was also disseminated to field Divisions.
6. EOS no longer coordinates the HSP program since moving to the new Headquarters facility at the beginning of May. This "action step" will be removed from subsequent Strategic Plan quarterly reports.

Additional Information:

- Publications Unit edits were made to the HPM 50.1 revision; these edits were accepted and HPM 50.1 was submitted to the Office of Employee Relations for review.
- EOS completed a quarterly newsletter regarding the importance of water supplies for emergencies (for 3rd quarter release).
- EOS, EPU personnel completed the Emergency Action Plan for the new headquarters facility during the quarter.
- A complete revision of the Departmental Influenza Pandemic Operations Plan was completed this quarter.
- During the height of the H1N1, Swine Flu scare, EOS/EPU/ENTAC disseminated Comm-nets containing information regarding precautions to take to limit the spread of influenza, family preparedness, and other pertinent preparedness information.



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Goal 1.5 – Protect public and state assets.

SSD Action Steps:

CTTA Section

1. Ensure departmental personnel are following the Safety Services Program (SSP) guidelines by actively conducting facility checks, meeting with facility managers, responding to crimes, and providing crime prevention training to facility employees.
2. Provide SSP related training to field personnel.
3. Facilitate Site Vulnerability Assessment (SVA) training for personnel through Division TLO's to ensure SVAs are completed in a timely manner.
4. Implement the Department of Homeland Security, Automated Critical Asset Management System (ACAMS) to archive SVA data so real time information is available to public safety and private industries for pre-event planning or emergency mitigation.
5. Upgrade or redevelop the Crime Incident Reporting System (CIRS) database to obtain a more accurate and complete statistical analysis.
6. Develop a Feasibility Study Report (FSR) regarding the security of CHP facilities statewide.

CTTA Section Activity this Quarter:

1. CTTA Section continues to guide and assist all personnel with measures to ensure SSP guidelines are followed and conducted using departmental policies.

MM 08-049, Safety Services Program, has been revised and extended to reflect CTTA Section program updates.

CTTA Section requested SSP training needs from all divisions. Based on the information received from that request, CTTA Section is developing a plan to address the training needs of the respective Divisions. The plan will be implemented once funding is allocated and training and travel restrictions are lifted.

2. A "Train the Trainer" course for both the SSP and Tax Seizure Programs is continuing in development and revision. Electronic training material is available and provided when requested.



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The Tax Seizure Program Evaluation Team is assessing the training needs of personnel. Once the evaluation is completed training plans or recommendations to the program will be implemented.

CTTA provided one Workplace Violence Training block to departmental employees attending the Academy clerical training. There are no further classes scheduled through 2009.

CTTA Section has not been able to host a meeting with SSP coordinators this quarter due to budgetary restraints.

3. CTTA Section continues to provide SVA training opportunities to Division TLOs so they can, in turn, enroll their respective personnel to attend the training.
4. CTTA Section is currently utilizing ACAMS to report information obtained from SVAs. Nine departmental personnel have attended training this quarter provided by the Department of Homeland Security in the use of ACAMS. This method of recording threat assessment data is preferred for safety regulations. As classes become available in different regions of the state, CTTA ensures TLOs are made aware of the training opportunity so they can inform their respective Divisions.

CTTA Section completed a review of CHP policy pertaining to counterterrorism measures and the steps taken by the Department to combat terrorism and assist federal agencies. Our policies were found to conform to nearly all of the Commission on Accreditation for Law Enforcement Agencies (CALEA) standards. Those functional areas in which Department were not fully compliant were noted in the CALEA documentation and will be addressed in the next phase of the process.

5. CTTA Section has developed a course of action regarding implementation of a new STD 99 database to replace the CIRS database. An initial meeting was held between State Security Division and Information Management Division and follow-up meetings are forthcoming. In the meantime, two meetings with the Office of Information Security were held to research potential for completely automating the STD 99 into a State database.
6. The Requests for Information (RFIs) regarding the Statewide Security System have been reviewed for inclusion into the Request for Proposal (RFP). For budgetary reasons, Assistant Commissioner, Staff postponed the project until FY 2010.



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CTTA developed and implemented security procedures at the new Headquarters (HQ) campus which included:

- Limit access to the building by controlling who has access via Electronic Security Access (ESA) cards.
- Monitor traffic into and out of the HQ campus.
- Conduct security sweeps of the HQ campus.
- Providing security for the HQ move.
- Providing security for the River District groundbreaking ceremony.
- Attend facility meetings and provide security recommendations to Assistant Commissioner Staff and Facilities Section.

EOS Activity this Quarter:

1. There were 199 CISIRS reports completed this quarter.
2. There were four CT watch checks and five SAR reports completed this quarter.



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Goal 3.3 – Customer Service

SSD Action Steps:

CTTA Section

1. Attend information sharing meetings with allied law enforcement agencies, associated with counterterrorism and infrastructure protection planning sessions to provide departmental employees and management with current and relevant information.
2. Provide quality service at the new headquarters campus.

CTTA Section Activity this Quarter:

1. CTTA managers and supervisors regularly attend executive and supervisory level briefings related to terrorism cases and activity. CTTA staff regularly attends operational meetings, briefings, and coordination sessions to provide field Divisions information that may impact their operations. Examples of information disseminated to Divisions include:
 - Intelligence passed from FBI to Capitol Protection Section regarding threats of Domestic Terrorism at the State Capitol stemming from the BART Police Department accidental shooting and subsequent death of Oscar Grant.
 - Intelligence passed from FBI to CHP regarding protests to take place in Los Angeles.
 - Officer safety information stemming from the Oakland Police Department officer involved shootings was disseminated from the FBI to Bay Area CHP offices.
 - Intelligence regarding animal rights protests scheduled to take place at UCLA and UC Irvine was passed from the FBI to CHP.

CTTA Section staff also provided training and briefings to include:

- Providing eight hours of training during the Advanced Criminal Apprehension Program at the Academy. Topics included departmental terrorism reporting policies and procedures, radicalization indicators, Islam familiarization, and current events.
- Providing briefings to ENTAC personnel on the TLO program and reporting procedures.
- Providing briefings to U.S. Army personnel on Arab culture, Islam familiarization and International Terrorism groups.



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2. CTTA Section developed new security procedures, training and departmental identification card design for the access and physical security of the new CHP Headquarters.

Provided training to 200 CHP Headquarters personnel with regards to campus familiarization of security procedures and evaluation plans at the new CHP Headquarters.

CTTA Section hired three uniformed and two non-uniformed personnel to provide service at the new CHP Headquarters for departmental and non-departmental guests.

